



Virtual Meeting of the North Vancouver Recreation & Culture Commission

Thursday, June 24, 2021, 5:30 pm

MEETING MINUTES

Attendees: Commissioner Franci Stratton (Chair)
Commissioner Herman Mah (Vice-Chair)
Commissioner Holly Back
Commissioner Mary Carmichael
Commissioner Betty Forbes
Commissioner Cyndi Gerlach
Commissioner Angela Girard
Commissioner John Moore
Commissioner Kate Smyth
Commissioner Dave Wilson

Staff: Heather Turner, Director of Recreation & Culture
Jennifer Wilson, Manager, Recreation & Culture Services
Howard Kiang, Manager, Maintenance & Engineering Services
Karen Bickford, Manager, Finance
Veronica Labrosse, Executive Assistant

Regrets: Commissioner Lisa Muri

I. Call to Order

Chair Stratton called the meeting to order at 5:32 pm.

II. Approval of the Agenda

Moved by Commissioner Girard; **seconded** by Commissioner Mah

THAT the agenda be approved as circulated.

Carried

III. Adoption of the Minutes of the Last Meeting

Moved by Commissioner Girard; **seconded** by Commissioner Smyth

THAT the minutes of the May 20, 2021 meeting be adopted.

Carried

IV. Director's Report

Director Turner highlighted items in the report. She raised a question received from the Chair regarding resuming in-person Commission Meetings (which is currently not permitted), and indicated she would appreciate Commissioner feedback on in-person, virtual and hybrid meeting attendance as of September, should it be permitted. Communication will be sent to the Commissioners to gauge their comfort levels, and for them to highlight any concerns or questions.

A verbal report was provided regarding a pilot project for Tennis Centre residents-first registrations, purchase of booking cards and 24-hour advance bookings. Staff will report back to the Commission in 2022 regarding the results of the pilot.

Following the update on the Leisure Guide, Commissioner Forbes spoke to the importance of considering those who do not have access to computers, are not comfortable with technology or are not computer-literate, and addressing those barriers. Director Turner concurred and added that this is being considered by staff who are also reaching out to service partners.

V. Items for Information

a) Customer Experience Initiative

Christine Walker, Coordinator, Centralized Services, and Jeremy Neill, Marketing Coordinator, (leaders of the initiative), spoke to the initiative and answered questions. Commissioners shared their feedback. Chair Stratton asked staff to share the initiative's progress and longer-term plan with the Commission at a future meeting.

b) Lions Gate Community Recreation Centre Update

Moved by Commissioner Gerlach; **seconded** by Commissioner Back

THAT the report be received for information.

Carried

Jennifer Wilson, Manager of Recreation & Culture Services highlighted features of the new centre and the collaborative approach to service planning and provision.

Commissioner Smyth commented positively on the proposed cooking classes and options for youth, and asked about youth programming and services offered at other facilities. J. Wilson provided details and spoke to the importance of dedicated youth spaces.

Vice-Chair Mah asked about collaboration with the Squamish First Nation moving forward, given the Lions Gate Community Recreation Centre's location. J. Wilson provided information on staff's focus on fostering long-term relationships with local First Nations (not only facility-based).

(Vice-Chair Mah left the meeting.)

Chair Stratton asked about the official opening of the centre and Director Turner advised that it is to be scheduled for early 2022.

VI. Items for Discussion/Decision

a) 2021 Arts & Culture Grants

Director Turner spoke to the report. Commissioner Moore, the Arts & Culture Grants Review Committee representative, provided additional details on the applications for consideration.

Moved by Commissioner Moore; **seconded** by Commissioner Girard

THAT the Commission approve Arts & Culture grants in the amount of \$5,585 comprised of \$1,250 in Programming & Project Assistance Grants and \$4,335 in Celebrations & Events Grants as outlined in this report.

Carried

VII. Other Business

a) Report from School District #44

Commissioner Gerlach advised that the School Board has directed staff to work with District of North Vancouver staff to find spaces on school properties for the provision of before and after-school care.

VIII. Next Meeting

The next virtual meeting is currently scheduled for Thursday, September 16, 2021 at 5:30 pm.

IX. Adjournment

Moved by Commissioner Back; **seconded** by Commissioner Girard

THAT the meeting be adjourned at 7:11 pm.

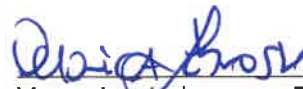
Carried

Approved:



Franci Stratton, Chair

Recorded by:



Veronica Labrosse, Executive Assistant

June 24, 2021
Date