



MEETING OF THE NORTH VANCOUVER RECREATION & CULTURE COMMISSION

Tuesday, October 21, 2025 at 2:00 pm

via Teams

MEETING AGENDA

I. Call to Order - Indigenous Acknowledgement

Chair calls the meeting to order:

- "On behalf of the Commissioners and those present, I express my gratitude to the Squamish Nation and Tsleil-Waututh Nation, and we appreciate the opportunity to learn, live and share experiences on these traditional and unceded territories. North Vancouver Recreation & Culture is committed to building relationships with First Nation communities and this acknowledgement is one small step in honoring their culture, history and stewardship of the land."

II. Approval of the Agenda

III. Participation Data Attachment

IV. Capital Plan 2026 and Capital Financial Model 2026-2035 Attachment

V. Indoor Fees Attachment

VI. Director's Update Attachment

VII. Other Business

VIII. Next Meeting

The next meeting is scheduled for Thursday, November 20, 2025 at 10:00 am.

IX. Adjournment

THAT THAT THAT THAT

REPORT TO NORTH VANCOUVER RECREATION & CULTURE COMMISSION

Meeting date: October 21, 2025
Report author: Christine Walker
Subject: **Participation Data**

RECOMMENDATION:

THAT the Commission receive this report for information.

SUMMARY:

This report provides a comparative overview of public participation data collected for many NVRC programs and services for 2022 to 2025.

BACKGROUND:

The North Vancouver Recreation and Culture Commission (NVRC) plays a significant role in supporting community members to be active, creative and engaged with their community and in enhancing the livability and vibrancy of North Vancouver. This is achieved through a network of inclusive and accessible opportunities and spaces for recreation and arts experiences, celebration, play, learning and connecting.

This report provides participation data focusing on the following programs and services NVRC delivers:

- Registered program visits in recreation, sport and art activities,
- Single visits for one time structured and/or unstructured activities,
- Room Rental hours the community books for meetings, gatherings, or activities.

The report compares data over four years (2022- Year-to-Date for 2025) and highlights impacts and trends in program and service delivery.

ANALYSIS:**Registered Program Visits**

Registered programs are offered over a number of weeks and involve a progression of learning skills. Examples of these service areas include Fitness, Aquatics, Skating, Sport, Camps and Arts.

Registered program visits are the number of booked participants in a class multiplied by the number of sessions in the program. For example, if there are 8 participants registered in a 6-week spin class, the number of registered visits would count as 48 visits.

Table 1 presents the number of registered program visits per year, from 2022 to September 2025. While the graph shows a decline in visits in 2025, it does not include individuals who are currently pending registrations or new registrations for programs that have a second or third set of classes starting later in the Fall. It is expected that this number will be very close to the total visits in 2024 by the end of the year.

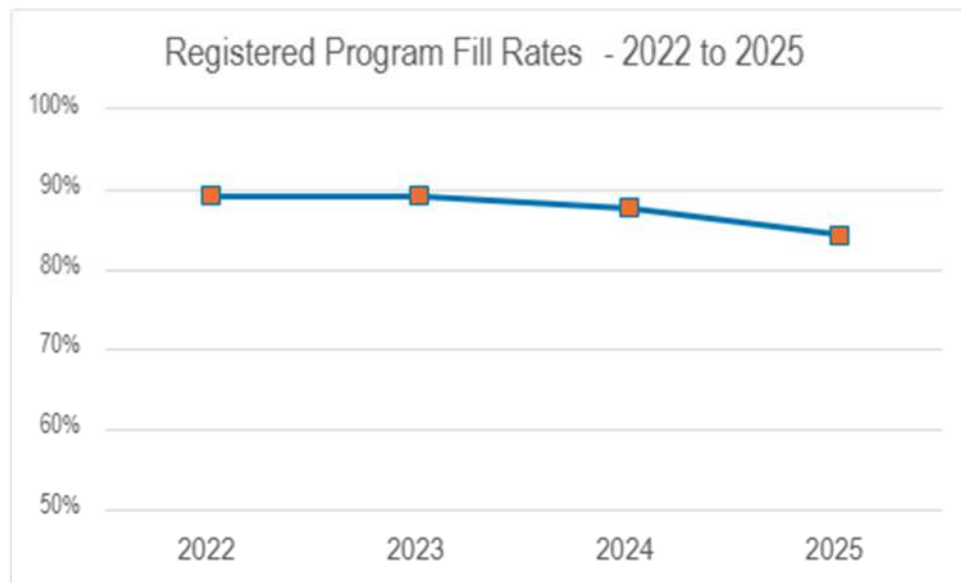
Table 1



An important component of registered program data is the fill rates and the related impact on revenue. The program fill rates are calculated based on the number of spaces available versus the number of registered participants. Registered programs are run on a direct cost recovery basis, and each program has a predetermined minimum and maximum number of registrations. The gap between minimums met and maximums actualized has the greatest impact on net program revenues and directly impacts the number of program visits reported.

Year to date data shows a slight reduction in registered program fill rates over 2024 (Table 2); however, the number of program spaces available has increased and more programs are still open for registration throughout the Fall. The final fill rate percentage for 2025 is expected to meet or exceed 2024 rates.

Table 2



Participation and fill rates in registered programs can be impacted by several factors. A few notable factors in 2025 are:

- The increasing availability of \$10/day daycare in the community has reduced the demand for NVRC Licensed Preschool, resulting in fewer registrations. The current format with, 2 ½ hour morning or afternoon sessions appears to be less attractive for families who do not have the ability to pick-up or drop-off children mid-day. A review of the Licensed Preschool program is being conducted to determine what services and format best meets the community needs.
- Fill rates can be difficult to predict as they can be impacted by minor service delivery changes. For example, adding classes to accommodate waitlists increases program spaces but may lower fill rates if not all classes reach capacity; conversely, consolidating classes reduces spaces but can raise fill rates. Staff constantly review and adjust the program mix based on community need and instructor availability. For example, drop-in opportunities are being created in some registered fitness classes that are not at capacity.
- Launching a new service to reach a new community or target a hard-to-reach population may result in running classes with lower fill rates to help get the program started. For example, when opening a new community centre, courses may run with lower fill rates while staff assess the best time and day for a program in the absence of historical program information.

- There has been significant demand for sport specific gymnasium programs for all ages which has positively affected both visits and fill rates in the sport service area.
- Hiring instructors to teach programs is continuous, and it can take time for a new instructor to develop a following of participants.
- At present, there are insufficient aquatics and skating instructors available to meet program demand. To help address this challenge in the arena, multiple shorter sessions (4-6 weeks) are being offered, to provide more registered spaces for the community to learn skating basics. Historically, these sessions were 10-12 weeks long which reduced the number of spaces available for participation.
- In aquatics, group swimming lessons have been prioritized over private lessons to maximize the number of people served. Private lessons had been suspended for the past number of years but are currently being offered at off-peak lesson times such as spring break and winter break, when staff are available and there is a reduction in group lessons.
- Temporary facility maintenance shutdowns are a critical part of the asset management process but do have an impact on program offerings and visits. For example, the maintenance shutdown of the Delbrook pool from September 2 – October 13, 2025, resulted in a decrease in the 2025 Registered Program Visits.

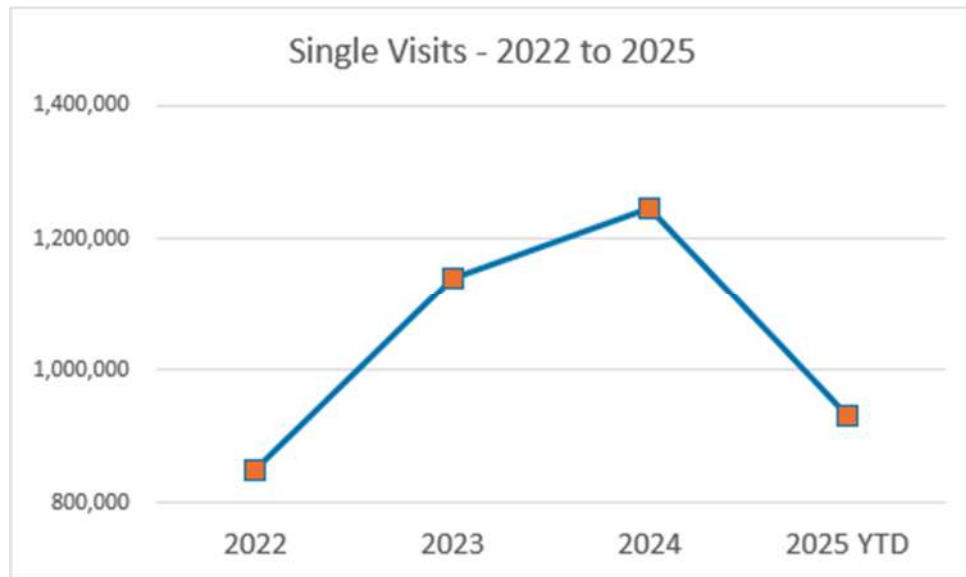
Single Visits

There are three types of single visit admissions:

1. Point of Sale (POS) - Activities that are administered by POS are those that do not have space limitations and therefore do not require a customer to pre-book or pay in advance (for example, open gym, lane swim, water-walking, public skate or public swim). A customer pays for a single admission at the front desk and goes directly to their activity.
2. Book-A-Visit (BAV) - Activities that are administered using BAV are ones in high demand and limited capacity (for example, pickleball, badminton, volleyball, basketball, table tennis, soccer, Masters swim, or Active Pass fitness classes). A customer books a visit either online, over the phone or in-person in advance of their activity and a spot is reserved for them.
3. Active Pass Scans – Structured and unstructured activities that customers use their Active Pass to access (for example, fitness centre, public swim, public skate, Active Pass fitness classes or open gym). A customer scans their pass at a facility and goes directly to their activity.

Although Table 3 shows a decline in single visits at Year-to-Date 2025, it is forecasted that these will exceed single visits in 2024.

Table 3



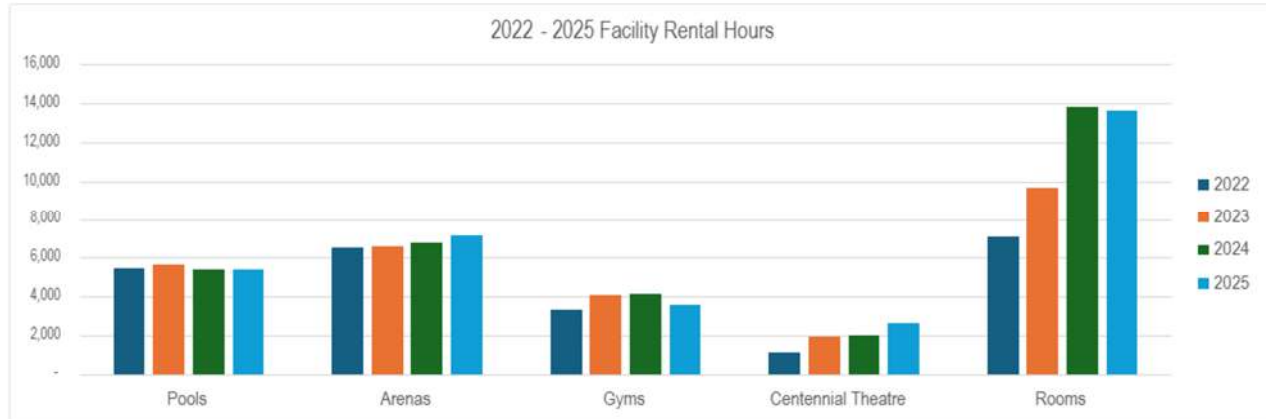
- Single visits provide opportunities for residents to recreate in activities that fit their schedule without the commitment of a registered program.
- In January of 2025, an autorenewal process for Active Passes was introduced providing customers with the convenience of automatic billing and the flexibility to cancel at the end of any monthly billing period without penalty. This was a significant change that reduced the “lag time” between the pass expiration and renewal, resulting in a higher scan rate and increased revenue.
- To continue encouraging growth in single visits, Flex passes will be reintroduced in 2026 providing another option for community members to participate in these activities. The Flex 10 Pass can be used across all NVRC facilities for access to fitness centres, public swims, public skates and Active Pass fitness class drop-ins when there is space available. The pass is transferable and can be used between individuals in a one-year timeframe.

Indoor Facility Rentals

Rentals of pools, arenas, and rooms have remained relatively consistent since 2022.

Although the 2025 data is YTD, there are no significant changes anticipated by the end of the year as the seasonal allocations for high-demand amenities such as pools, arenas, gyms and Centennial Theatre have already been confirmed.

Table 4



*Note this is not space utilization, it is hours rented.

- As can be seen in Table 4, Gymnasium rental hours have been reduced slightly from 2024 due to increased demand for more NVRC sport programs. To help maximize community use, gymnasium rentals are available outside of regular facility operating hours.
- Arena rental hours have increased steadily.

Conclusion

Overall participation levels remain steady, reflecting continued community engagement across program areas and services. The addition of new spaces, temporary closure of spaces (i.e. pool shutdowns) and changing trends and demographics all have an impact on participation. Staff continuously monitor participation trends, adjust program delivery and staffing as needed, and endeavour to ensure services remain accessible, sustainable, and responsive to community priorities.

Christine Walker
Manager, Recreation Services

REPORT TO NORTH VANCOUVER RECREATION & CULTURE COMMISSION

Meeting date: October 21, 2025
Report author: Pamela Rooke, Manager Finance
 Howard Kiang, Manager, Maintenance & Engineering Services
Subject: **Capital Plan 2026 and Capital Financial Model 2026-2035**

RECOMMENDATIONS:

THAT the NVRC-City Capital Plan 2026-2035 be approved by the Commission for recommendation to the City (Appendix A); and

THAT the NVRC-District Capital Plan 2026-2035 be approved by the Commission for recommendation to the District (Appendix B).

BACKGROUND:

Commission staff are required to prepare an annual capital plan and a 10-year capital financial model for both the City and the District. The North Vancouver Recreation and Culture Commission (NVRC) is responsible for the asset management, preventative maintenance, repair, improvement and renewal of community recreation and culture infrastructure required for carrying out its mandate and responsibilities. The capital budget includes facility work, equipment and one-time studies or projects required to fulfill the mandate. Typically, requests for new buildings or major enhancements are submitted by the owner municipality.

Funding requests for buildings at or near the end of their useful life are kept to the minimum required to keep them functioning and safe for the public and staff.

The responsibility for capital funding of assets lies with the municipality that owns the asset. For projects and infrastructure that are not facility-specific, such as maintenance vehicles, one-time projects and studies and some Information Technology network components, costs are shared by the City and District in accordance with the cost-sharing formula.

DISCUSSION:

Draft capital budgets are shared with the respective finance departments in late summer based upon the individual instructions and procedures of each municipality. Appendix A (City) and Appendix B (District) summarize the capital requests recommended for Commission approval. The 10-year capital financial models for community recreation and culture have been reviewed and updated for the period 2026-2035. Buildings that have an estimated remaining life of 10 years or less are recommended for further detailed evaluation, renewal, or replacement within that time period. The plan includes the most recent costing information for proposed building renewals and in a few cases, replacement, but excludes any costs for additional or alternative land if necessary.

There are three buildings within NVRC's responsibility that are 50 years old or more; Centennial Theatre, Karen Magnussen Community Recreation Centre and Ron Andrews Community Recreation Centre. An information report was provided to City Council in the third quarter of 2025 with the results of a recent condition assessment of Centennial Theatre. Over the next five years, renewal, and replacement projects such as HVAC equipment replacement, dressing rooms renovation and roof replacement have been included in the capital plan.

The brine pipe, concrete floor and dasher board at the arena in Karen Magnussen Community Recreation Centre needs replacement in the summer of 2027. The brine pipe beneath the concrete slab is at the end of life and had a small leak that was repaired in August 2025. A \$3 million capital request has been included in the District submission to start the engineering, procurement, and securing of contractors in 2026. Upon removal of the ice in March 2027, construction will be scheduled in anticipation of completing the project in time for the fall ice season. This project will be led by the DNV Facilities Team with NVRC providing operational requirements.

The Capital Plans are in alignment with both municipalities' strategic goals for implementing their respective Community Energy and Emissions Plans and Building a Livable City. Over the next few years, there will be an increase in capital budget requests for upgrading facilities and equipment to reduce carbon emissions and increase energy efficiency.

FINANCIAL IMPLICATIONS:

The recommended 2026 City submission includes total capital requests of \$1,167,822 and the recommended District submission includes total capital requests of \$6,177,000.

The 10-year plans outline what is anticipated at this time, and the plan is updated each year.

CONCURRENCE:

The capital budget requests for City and District infrastructure are presented to the Commission for approval. The Commission's decision is then communicated to the two municipalities.

POLICY/AUTHORITY:

The *North Vancouver Recreation and Culture Commission Delegation and Establishing Bylaws* require that the Commission recommend both annual and 10-year capital budgets for consideration by the two Councils. Councils have the ultimate authority for budget approval.



Pamela Rooke
Manager, Finance



Howard Kiang
Manager, Maintenance & Engineering Services

NVRC - CITY CAPITAL FINANCIAL MODEL 2026-2035						Appendix A
MINOR CAPITAL PLAN SUMMARY						
Description	2026	2027	2028	2029	2030	2031-2035
Administration & Maintenance	100,000	110,000	160,000	160,000	250,000	910,000
Information Technology	90,000	125,000	245,000	60,000	70,000	450,000
Recreation & Culture	51,000	-	-	-	-	-
Harry Jerome Community Recreation Centre	75,000	150,000	150,000	200,000	-	200,000
John Braithwaite Community Centre	450,000	115,000	80,000	130,000	80,000	580,000
Centennial Theatre	190,000	705,000	850,000	650,000	100,000	600,000
Weight Room Equipment	40,000	90,000	100,000	100,000	100,000	560,000
Public Art	171,822	85,000	85,000	85,000	85,000	425,000
TOTALS	1,167,822	1,380,000	1,670,000	1,385,000	685,000	3,725,000

NVRC-CITY CAPITAL FINANCIAL MODEL 2026-2035						Appendix A
Administration & Maintenance						
Description	2026	2027	2028	2029	2030	2031-2035
Emergency Capital Replacement Fund	40,000	50,000	100,000	100,000	100,000	500,000
Block Fund for Minor Capital Projects	60,000	60,000	60,000	60,000	60,000	350,000
Maintenance & Engineering Vehicles (City share)	-	-	-	-	90,000	60,000
Totals	100,000	110,000	160,000	160,000	250,000	910,000
Information Technology						
Description	2026	2027	2028	2029	2030	2031-2035
Network Hardware Replacement (City share)	50,000	-	-	-	-	-
Network Hardware Maintenance (City Share)	-	10,000	10,000	10,000	10,000	60,000
Facility Technology Equipment Refresh (City Share)	25,000	25,000	25,000	25,000	30,000	150,000
Recreation Management Software Implementation (City Share)	-	65,000	65,000	-	-	-
Facility Audio/Visual Systems Maintenance & Replacement	15,000	25,000	25,000	25,000	30,000	180,000
JBCC Video Surveillance Replacement	-	-	80,000	-	-	-
CNV Recreation Centre WiFi Replacement	-	-	40,000	-	-	60,000
Totals	90,000	125,000	245,000	60,000	70,000	450,000
Recreation & Culture						
Description	2026	2027	2028	2029	2030	2031-2035
NVRC Leadership Training (City Share)	17,000	-	-	-	-	-
NVRC Employee Onboarding Review (City Share)	17,000	-	-	-	-	-
NVRC Performance Development Framework (City Share)	17,000	-	-	-	-	-
Totals	51,000	-	-	-	-	-

NVRC-CITY CAPITAL FINANCIAL MODEL 2026-2035				Appendix A		
Harry Jerome Community Recreation Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Fit Out Allowance	75,000	150,000	150,000	-	-	-
Pool Maintenance Shutdown	-	-	-	200,000	-	200,000
Totals	75,000	150,000	150,000	200,000	-	200,000
John Braithwaite Community Recreation Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Chiller replacement	300,000	-	-	-	-	-
Anchor room & Discovery room flooring replacement	50,000	-	-	-	-	-
Changerooms shower renovation	100,000	-	-	-	-	-
Main and mezzanine flooring replacement	-	75,000	-	-	-	-
Art studio renovation	-	40,000	-	-	-	-
Fan coil rebuild	-		30,000	30,000	30,000	150,000
Exterior doors replacement	-	-	-	50,000	-	-
AHU-1 & AHU-2 rebuild	-	-	-	-	-	100,000
Hot water tanks replacement	-	-	-	-	-	80,000
Provision for future projects	-	-	50,000	50,000	50,000	250,000
Totals	450,000	115,000	80,000	130,000	80,000	580,000

NVRC-CITY CAPITAL FINANCIAL MODEL 2026-2035				Appendix A		
Centennial Theatre						
Description	2026	2027	2028	2029	2030	2031-2035
Auditorium carpet replacement	60,000	-	-	-	-	-
Roof repairs	50,000	-	-	-	-	-
West lobby and stage roof replacements	-	600,000	-	-	-	-
Lobby washrooms update	-	80,000	-	-	-	-
Front entrance sliding door replacement	-	-	75,000	-	-	-
Stage exhaust fans overhaul	-	-	50,000	-	-	-
RTU-1 and RTU-2 replacement	-	-	500,000	-	-	-
AHU-1 fan and heating coil and HV-1 fan replacement	-	-	-	150,000	-	-
RTU-3 replacement	-	-	-	200,000	-	-
Dressing rooms 1 & 2 renovation	-	-	-	300,000	-	-
Sump pumps and controller replacement	-	-	-	-	50,000	-
Allowance for future projects	-	-	-	-	-	500,000
Auditorium lighting console replacement	80,000	-	-	-	-	-
Stage project replacement	-	25,000	-	-	-	-
Auditorium PA system replacement	-	-	175,000	-	-	-
Placeholder for equipment replacement	-	-	50,000	-	50,000	100,000
Totals	190,000	705,000	850,000	650,000	100,000	600,000
Weight Room Equipment						
Description	2026	2027	2028	2029	2030	2031-2035
HJ - Weight room equipment replacement program	20,000	45,000	50,000	50,000	50,000	280,000
JB - Weight room equipment replacement program	20,000	45,000	50,000	50,000	50,000	280,000
Totals	40,000	90,000	100,000	100,000	100,000	560,000

NVRC-CITY CAPITAL FINANCIAL MODEL 2026-2035					Appendix A	
Public Art						
Description	2026	2027	2028	2029	2030	2031-2035
Public Art Civic Program	85,000	85,000	85,000	85,000	85,000	425,000
Public Art (Lower Lonsdale Lands)	86,822	-	-	-	-	-
Totals	171,822	85,000	85,000	85,000	85,000	425,000

Totals	1,167,822	1,380,000	1,670,000	1,385,000	685,000	3,725,000
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NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034					Appendix B	
MINOR CAPITAL PLAN SUMMARY						
Description	2026	2027	2028	2029	2030	2031-2035
Administration & Maintenance	510,000	310,000	350,000	270,000	450,000	1,800,000
Information Technology	370,000	350,000	300,000	180,000	200,000	1,000,000
Recreation & Culture	99,000	-	-	-	-	-
Delbrook Community Recreation Centre	250,000	50,000	-	700,000	-	4,874,000
North Vancouver Tennis Centre	310,000	350,000	400,000	-	-	1,260,000
Lions Gate Community Centre	10,000	-	10,000	-	15,000	1,110,000
Karen Magnussen Community Recreation Centre	3,628,000	500,000	778,000	1,025,000	1,420,000	6,968,000
Lynn Valley Community Recreation Centre	-	200,000	375,000	-	-	1,550,000
Ron Andrews Community Recreation Centre	-	645,000	-	50,000	-	550,000
Parkgate Community Centre	665,000	970,000	840,000	1,075,000	-	2,340,000
Lynn Creek Community Centre	50,000	-	15,000	-	-	1,060,000
Weight Room Equipment	185,000	185,000	185,000	185,000	185,000	1,045,000
Public Art	100,000	100,000	100,000	100,000	100,000	500,000
TOTALS	6,177,000	3,660,000	3,353,000	3,585,000	2,370,000	24,057,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034						Appendix B
Administration & Maintenance						
Description	2026	2027	2028	2029	2030	2031-2035
Emergency Capital Replacement Fund	150,000	150,000	150,000	150,000	150,000	930,000
Block Fund for Minor Capital Projects	120,000	120,000	120,000	120,000	120,000	750,000
Parkade/parking lot line painting, speed bump additions and curb stops	60,000	-	-	-	-	-
Electrical system upgrade (Engineering study)	80,000	-	-	-	-	-
Security Risk Assessment (All DNV Facilities)	100,000	-	-	-	-	-
Ride-on Sweeper (TC Courts & Parkade)	-	40,000	-	-	-	-
Facility and service assessment	-	-	80,000	-	-	-
Maintenance & Engineering Vehicles (District share)	-	-	-	-	180,000	120,000
Totals	510,000	310,000	350,000	270,000	450,000	1,800,000
Information Technology						
Description	2026	2027	2028	2029	2030	2031-2035
Network Hardware Replacement (District share)	100,000	-	-	-	-	-
Facility Technology Equipment Refresh (District Share)	50,000	50,000	50,000	50,000	60,000	300,000
Facility Audio/Visual Systems Refresh	40,000	40,000	50,000	60,000	70,000	350,000
DNV Recreation Centre WiFi Replacement	20,000	20,000	30,000	30,000	30,000	150,000
Delbrook Video Surveillance Replacement	100,000	-	-	-	-	-
Tennis Centre Video Surveillance Replacement	60,000	-	-	-	-	-
Network Hardware Maintenance (District Share)	-	20,000	20,000	20,000	20,000	100,000
Parkgate Video Surveillance System Replacement	-	90,000	-	-	-	-
Recreation Management Software Implementation	-	130,000	130,000	-	-	-
DNV Video Surveillance System Replacement	-	-	20,000	20,000	20,000	100,000
Totals	370,000	350,000	300,000	180,000	200,000	1,000,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034					Appendix B	
Recreation & Culture						
Description	2026	2027	2028	2029	2030	2031-2035
NVRC Leadership Training (District Share)	33,000	-	-	-	-	-
NVRC Employee Onboarding Review (District Share)	33,000	-	-	-	-	-
NVRC Performance Development Framework (District Share)	33,000	-	-	-	-	-
Totals	99,000	-	-	-	-	-
Delbrook Community Recreation Centre						
Description	2026	2027	2028	2029	2030	2031-2035
HRCs compressors replacement	125,000	-	-	-	-	-
Weight room area lighting improvements	25,000	-	-	-	-	-
Weight room platform area increase	20,000	-	-	-	-	-
Roof repairs and maintenance	50,000	-	-	-	-	-
Pottery Studio upgrades	30,000	-	-	-	-	-
Youth Centre update	-	50,000	-	-	-	-
4-year pool maintenance shutdown (3 - 4 weeks closure)	-	-	-	250,000	-	200,000
Changerooms floor tiles replacement	-	-	-	200,000	-	-
Upper mechanical room corroded pipe replacement/re-insulation	-	-	-	150,000	-	-
Main hydronic circulation pumps and motors replacement (4x)	-	-	-	100,000	-	-
Electrical substation maintenance	-	-	-	-	-	20,000
Allowance for future years	-	-	-	-	-	4,654,000
Totals	250,000	50,000	-	700,000	-	4,874,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034					Appendix B	
North Vancouver Tennis Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Roof Repair/Replacement from 2025 Assessment	200,000	-	-	-	-	-
Gutters and downspouts renewal	80,000	-	-	-	-	-
Space utilization study	30,000	-	-	-	-	-
Electrical system upgrade	-	350,000	-	-	-	-
3 ton rooftop heat pump unit replacement	-	-	150,000	-	-	-
Windows replacement	-	-	250,000	-	-	-
Allowance for future years	-	-	-	-	-	1,260,000
Totals	310,000	350,000	400,000	-	-	1,260,000
Lions Gate Community Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Re-painting lines on gymnasium floor	10,000	-	-	-	-	-
Marine room storage door modification	-	-	10,000	-	-	-
Furniture replacement	-	-	-	-	15,000	-
Allowance for future years	-	-	-	-	-	1,110,000
Totals	10,000	-	10,000	-	15,000	1,110,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034				Appendix B		
Karen Magnussen Community Recreation Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Arena slab brine pipe and dasher boards replacement (2 year project)	3,000,000	-	-	-	-	-
4-year pool maintenance shutdown (4 - 5 weeks closure)	150,000	-	-	-	200,000	200,000
Pool tile and expansion joint replacement	100,000	-	-	-	-	-
SF-1 and SF-2 rebuild	150,000	-	-	-	-	-
Arena equipment replacement-skates, sharpener, helmets, rink dividers	28,000	-	28,000	-	-	-
Roof Replacement (weightroom and adjacent corridor)	200,000					
Door and frame replacements	-	250,000	-	-	-	-
Arena siding replacement and painting	-	250,000	-	-	-	-
SBS roof membrane replacement	-	-	500,000	-	-	-
Arena changeroom reno-new showers and tiles	-	-	150,000	-	-	-
Arena repainting	-	-	100,000	-	-	-
Electrical substation maintenance	-	-	-	-	20,000	20,000
Electrical system upgrade	-	-	-	500,000	-	-
Windows replacement and building envelope assessment/engineering	-	-	-	25,000	-	-
Arena (metal) and pool changerooms roofing replacement	-	-	-	500,000	-	-
Gender neutral washroom in natatorium	-	-	-	-	200,000	-
Boilers 1 & 2 replacement	-	-	-	-	500,000	-
Windows and glazing replacement	-	-	-	-	500,000	-
Allowance for future years	-	-	-	-	-	6,748,000
Totals	3,628,000	500,000	778,000	1,025,000	1,420,000	6,968,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034						Appendix B
Lynn Valley Community Recreation Centre						
Description	2026	2027	2028	2029	2030	2031-2035
New outdoor playground equipment	-	200,000	-	-	-	-
Electrical system upgrade	-	-	200,000	-	-	-
Bathroom and kitchen renovation	-	-	175,000	-	-	-
Allowance for future years	-	-	-	-	-	1,550,000
Totals	-	200,000	375,000	-	-	1,550,000
Ron Andrews Community Recreation Centre						
Description	2026	2027	2028	2029	2030	2031-2035
4 year pool maintenace shutdown (3 - 4 weeks closure)	-	125,000	-	-	-	250,000
Roof repair	-	40,000	-	50,000	-	150,000
Boilers 1 & 2 replacement	-	400,000	-	-	-	-
Fire panel and protection devices replacement	-	80,000	-	-	-	-
Allowance for future years	-	-	-	-	-	150,000
Totals	-	645,000	-	50,000	-	550,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034					Appendix B	
Parkgate Community Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Roof replacement	500,000	-	-	-	-	-
Locker Replacement	85,000	-	-	-	-	-
Pottery Studio Upgrades	30,000	-	-	-	-	-
Skatebowl assessment, engagement and redesign study	50,000	-	-	-	-	-
Windows replacement phase 1	-	500,000	-	-	-	-
Youth Centre update	-	50,000	-	-	-	-
Changerooms, washrooms, sauna and steam room renovation	-	300,000	-	-	-	-
Playground Upgrade Part II	-	120,000	-	-	-	-
Windows replacement phase 2	-	-	500,000	-	-	-
Flooring replacement	-	-	40,000	-	-	-
Boiler replacements	-	-	300,000	-	-	-
Front desk storage and revitalization	-	-	-	75,000	-	-
Program space enhancement	-	-	-	1,000,000	-	-
Allowance for future years	-	-	-	-	-	2,340,000
Totals	665,000	970,000	840,000	1,075,000	-	2,340,000
Lynn Creek Community Centre						
Description	2026	2027	2028	2029	2030	2031-2035
Post-construction changes & improvements	50,000	-	-	-	-	-
Forestview Terrace fitness flooring addition	-	-	15,000	-	-	-
	-	-	-	-	-	-
Allowance for future years	-	-	-	-	-	1,060,000
Totals	50,000	-	15,000	-	-	1,060,000

NVRC - DISTRICT CAPITAL FINANCIAL MODEL 2025-2034					Appendix B	
Weight Room Equipment						
Description	2026	2027	2028	2029	2030	2031-2035
DB - Weight room equipment replacement program	55,000	55,000	55,000	55,000	55,000	305,000
RA - Weight room equipment replacement program	45,000	45,000	45,000	45,000	45,000	255,000
PG - Weight room equipment replacement program	45,000	45,000	45,000	45,000	45,000	255,000
KM - Weight room equipment replacement program	40,000	40,000	40,000	40,000	40,000	230,000
Totals	185,000	185,000	185,000	185,000	185,000	1,045,000
Public Art						
Description	2026	2027	2028	2029	2030	2031-2035
Civic public art program	100,000	100,000	100,000	100,000	100,000	500,000
Totals	100,000	100,000	100,000	100,000	100,000	500,000
Totals	6,177,000	3,660,000	3,353,000	3,585,000	2,370,000	24,057,000

REPORT TO NORTH VANCOUVER RECREATION & CULTURE COMMISSION

Meeting date: October 21, 2025
Report author: Christine Walker and Pamela Rooke
Subject: Indoor Fees

RECOMMENDATION:

THAT the Commission approve the 2026 Fees and Charges (Attachment 1).

BACKGROUND:

The Fees and Charges Policy require the Commission to approve changes to the fees and charges for public admissions, passes and indoor facility rentals. Programs fees are not part of the policy.

The following principles in Policy 207 (Attachment 2) guide the setting of Fees and Charges:

1. Fees and charges will be consistent with the mission, vision and values of the North Vancouver Recreation and Culture Commission (NVRC).
2. Fees and charges will be set with a goal of maximizing participation, enabling all citizens to participate in a range of recreation and culture services.
3. For those in financial need, strategies will be implemented to address the barrier of cost, particularly where operating costs are mostly fixed and, therefore, additional customers will not increase the operating costs.
4. Fees and charges recommendations will consider the costs for like services provided in a competitive market and by neighbouring municipalities.
5. The cost of administering the collection of fees and charges must not be disproportionate to the revenues collected.
6. The use of public recreation areas and facilities by private groups will be considered secondary to use by the general public or by not-for-profit recreation or community organizations.

ANALYSIS/OPTIONS:

Staff's recommendations for fees and charges consider employee wages, operating expenses, demand for service offerings, comparison with other municipalities and service providers, and price sensitivity.

To address increasing costs associated with wages, utilities, maintenance and supplies, staff recommend an overall increase in 2026 of approximately 5% to Adult, Senior, Student, Youth and Child Active Passes and a 0% increase to all daily admissions with an effective start date of January 5, 2026. Additionally, staff recommend an increase of approximately 5% to facility rentals, Centennial Theatre and Tennis Booking Card fees with an effective start date of July 1, 2026. (Rounding affects the actual percentage increase.)

The July 1st implementation of facility rental, Centennial Theatre and Tennis Booking Card increases allows community user groups to plan for the increase and include it in their mid-year 2026 registration fees. The timing also aligns with registered recreation and culture program increases.

As seen in Attachment 3, NVRC's fees are consistent with neighbouring municipalities. Daily admission fees are recommended to be held as, in the case of adult admissions, they are equal to or higher than the comparator municipalities.

In conjunction with NVRC's commitment to fiscal responsibility, NVRC has a financial assistance program. The program provides a variety of supports for individuals and families with financial barriers to enable them to access recreation and culture opportunities. These include reduced fees for programs and passes, no-cost access to public swimming and skating, and low-cost programs and events.

FINANCIAL IMPLICATIONS:

The revenues anticipated from the fees and charges recommended in this report are reflected in the 2026 operating budget.

CONCURRENCE:

Once approved by the Commission, the 2026 Fees and Charges will be updated on the NVRC website at time of implementation and communicated to user groups and clients through the website and front-line staff.

POLICY/AUTHORITY:



Pamela Rooke
Manager, Finance



Christine Walker
Manager, Recreation Services

Fee Schedule

January 5, 2026 to December 31, 2026

Current 2025 Rates	Proposed 2026 Rates
Excluding Taxes	

SECTION 1 - PUBLIC ADMISSION RATES

GENERAL PUBLIC ADMISSIONS

Arena, pools including wave pool

Adult	\$7.80	\$7.80
Student and senior	\$5.86	\$5.86
Youth 13-18 (new)	\$4.84	\$4.84
Child (3-12)	\$3.82	\$3.82
Children under three	free	free
Family (per person)	\$4.02	\$4.02
- minimum	\$7.80	\$7.80
"Loonie"/"Toonie" public swim or skate session	\$0.95/\$1.90	\$0.95/\$1.90

Other Related Fees

Lockers

Single	\$0.50	\$0.50
Monthly	\$18.45	\$19.37
Quarterly	\$37.05	\$38.90

Arena

Skate sharpening	\$7.91	\$8.31
Skate rentals (Includes helmet if applicable)	\$3.32	\$3.49
Family skate/helmet rental package (per person)	\$2.48	\$2.60

NORTH VANCOUVER TENNIS CENTRE

Indoor Tennis Courts

Prime Time			
	30 min	\$15.00	\$15.75
	60 min	\$29.99	\$31.49
	90 min	\$44.98	\$47.23
	120 min	\$59.98	\$62.98
Non Prime Time			
	30 min	\$13.39	\$14.06
	60 min	\$26.78	\$28.12
	90 min	\$39.63	\$41.61
	120 min	\$53.55	\$56.23
Summer Rate (July and August) - 25% less of prime			
	30 min	\$11.25	\$11.81
	60 min	\$22.49	\$23.61
	90 min	\$33.74	\$35.43
	120 min	\$44.98	\$47.23

Advance Booking Card Rate

Adult	\$132.56	\$139.19
Junior	\$75.44	\$79.21
Guest Fee	\$7.50	\$7.50

SECTION 2 - ACTIVE PASSES

Adult

Single drop-in	\$7.80	\$7.80
Flex 10	N/A	\$70.20
Annual (1 payment)	\$532.56	\$559.20
Per Month (1-12 months)	\$44.38	\$46.60

Fee Schedule

January 5, 2026 to December 31, 2026

	Current 2025 Rates	Proposed 2026 Rates Excluding Taxes
<u>Student & senior</u>		
Single drop-in	\$5.86	\$5.86
Flex 10	N/A	\$52.74
Annual (1 payment)	\$399.36	\$419.28
Per Month (1-12 months)	\$33.28	\$34.94
<u>Youth (New) 13-18</u>		
Single drop-in	\$4.84	\$4.84
Flex 10	N/A	\$43.56
Annual (1 payment)	\$309.96	\$325.44
Per Month (1-12 months)	\$25.83	\$27.12
<u>Child 3-12</u>		
Single drop-in	\$3.82	\$3.82
Flex 10	N/A	\$34.38
Annual (1 payment)	\$255.36	\$268.08
Per Month (1-12 months)	\$21.28	\$22.34

SECTION 3 - FACILITY RENTALS - GROUP HOURLY RATES

ARENAS - ICE

Adult group rate

Prime time	\$430.49	\$452.01
Non-prime time	\$223.60	\$234.78

Children & youth-oriented community groups and schools

Prime time	\$153.85	\$161.54
Non-prime time	\$102.75	\$107.89

Junior B Hockey

Prime time	\$223.60	\$234.78
Non-prime time	\$153.85	\$161.54

ARENAS - DRY FLOOR

Adult group rate

Prime time	\$137.61	\$144.49
Non-prime time	\$89.51	\$93.99

Children & youth-oriented community groups and schools

Prime time	\$68.83	\$72.27
Non-prime time	\$48.15	\$50.56

POOLS

Adult group rate

Prime time	\$244.05	\$256.25
Non-prime time	\$170.85	\$179.39

Children & youth-oriented community groups and schools

Prime time	\$122.05	\$128.15
Non-prime time	\$73.22	\$76.88

Fee Schedule

January 5, 2026 to December 31, 2026

Current 2025 Rates	Proposed 2026 Rates
Excluding Taxes	

Youth private

Prime time	\$170.85	\$179.39
Non-prime time	\$122.05	\$128.15

GYMNASIUMS

Adult group rate

Prime time		
Small	\$91.67	\$96.25
Medium	\$133.19	\$139.85
Large	\$152.82	\$160.46
Non-prime time		
Small	\$59.59	\$62.57
Medium	\$86.60	\$90.93
Large	\$99.32	\$104.29

Children & youth-oriented community groups and schools

Prime time		
Small	\$45.84	\$48.13
Medium	\$66.60	\$69.93
Large	\$76.39	\$80.21
Non-prime time		
Small	\$32.07	\$33.67
Medium	\$46.62	\$48.95
Large	\$53.48	\$56.15

ROOMS

SMALL

Adult group rate	\$32.60	\$34.23
Children & youth-oriented community groups and schools	\$16.30	\$17.12

MEDIUM

Adult group rate - prime time	\$40.41	\$42.43
Children & youth-oriented community groups and schools	\$20.21	\$21.22

LARGE

Adult group rate - prime time	\$68.40	\$71.82
Children & youth-oriented community groups and schools	\$34.20	\$35.91

KITCHENS

Same cost as the medium room rate (see above)

SECTION 4 - CENTENNIAL THEATRE

MARKET RATES - Main Stage

For performances

Up to 9 hours - Prime	\$3,230.33	\$3,391.85
Up to 9 hours - Non-Prime	\$2,894.06	\$3,038.76
Consecutive days after day 1 - Prime	\$2,917.22	\$3,063.08
Consecutive days after day 1-Non-Prime	\$2,489.45	\$2,613.92

Without audience (4 Hour Minimum Booking)

Per Hour - Prime	\$242.55	\$254.68
Per Hour - Non-Prime	\$219.40	\$230.37

Fee Schedule

January 5, 2026 to December 31, 2026

Current 2025 Rates	Proposed 2026 Rates
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Excluding Taxes

NORTH VANCOUVER NOT-FOR-PROFIT GROUP RATES - Main Stage

For performances

Up to 9 hours - Prime	\$2,357.15	\$2,475.01
Up to 9 hours Non-Prime	\$2,116.80	\$2,222.64
Consecutive days after day 1 - Prime	\$1,985.60	\$2,084.88
Consecutive days after day 1 -Non-Prime	\$1,768.41	\$1,856.83

Without audience (4 Hour Minimum Booking)

Per Hour - Prime	\$190.73	\$200.27
Per Hour - Non-Prime	\$175.30	\$184.07

OTHER RATES

Performance Studio

Market - flat rate during block booking of theatre	\$166.48	\$174.80
Market - separate rental, per hour - min. two-hour booking	\$67.25	\$70.61
Not-for-Profit - flat rate during block booking of theatre	\$121.28	\$127.34
Not-for-Profit - separate rental, per hour - min. two-hour booking	\$34.18	\$35.89

Lobby Reception Rates

Market - minimum 4 hours, per hour	\$67.25	\$70.61
Not-for-Profit - minimum 4 hours, per hour	\$34.18	\$35.89
Lobby add-on for Main Theatre booking: included in base booking		

Hourly Extra Building Hours Base Booking 9-12 Hours

\$347.29	\$364.65
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Hourly Extra Building Hours Base Booking Beyond 12 Hours

\$370.44	\$388.96
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Additional Staff Person per Hour

\$48.51	\$50.94
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SECTION 5 - Special Events

Surface Lots - per stall (for size estimation only)	\$11.85	\$12.44
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All Rates Exclude Tax



FINANCE POLICY

Policy No. 207

Policy Title:	Fees and Charges
Section	Finance

PURPOSE

To set out the principles guiding the setting of fees and charges for North Vancouver Recreation & Culture Commission (NVRC) services, including for public admissions, memberships and facility rentals.

POLICY STATEMENT

Principles

The following principles will guide the setting of fees and charges for recreation and culture services:

1. Fees and charges will be consistent with the mission, vision and values of the NVRC.
2. Fees and charges will be set with a goal of maximizing participation, enabling all citizens to participate in a range of recreation and culture services.
3. For those in financial need, strategies will be implemented to address the barrier of cost, particularly where operating costs are mostly fixed and, therefore, additional customers will not increase the operating costs.
4. Fees and charges recommendations will consider the costs for like services provided in a competitive market and by neighbouring municipalities.
5. The cost of administering the collection of fees and charges must not be disproportionate to the revenues collected.
6. The use of public recreation areas and facilities by private groups will be considered secondary to use by the general public or by not-for-profit recreation or community organizations.
7. The Commission will communicate in a timely manner with community rental groups impacted by fees and charges.

8. The NVRC will administer bookings for Parks, Fields, Outdoor Tennis Courts and other venues in accordance with fees set by the owner (City of North Vancouver, District of North Vancouver, School Board or other).

Policy

1. Fees and charges will be levied to recover all or a portion of the total actual costs of providing the service.
2. Public Admissions and Memberships:
 - i. Adult, Senior, Student, Youth and Child rates will be set at reasonable rates based on a review of neighbouring municipalities providing similar services.
 - ii. Children under the age of three shall be admitted to public sessions (public swim and skate) at no charge.
 - iii. Reduced rates are provided for residents in financial need as outlined in Policy 202 - Financial Assistance Program.
3. Facility Rentals
 - i. Community Groups (as outlined in Definitions) will be charged accordingly:
 - a. Rental rates will be set after consideration of costs of providing the service, demands for space and a review of neighbouring municipalities for similar rentals.
 - b. No rental charge shall be levied for use of a meeting space once per month to a maximum of three hours per meeting and a maximum of 12 times per year for planning/meeting purposes (excluding programs, workshops, seminars or public events).
 - c. A booking administration fee will be charged for any extraordinary staffing, set-up, cleaning costs or when rooms are booked and not used unless cancelled at least 24 hours in advance.
 - d. Community Group sponsored municipal all-candidates meetings shall not be charged rental fees, though will be charged for extraordinary staffing, set-up or cleaning costs.
 - ii. Private groups or individuals (as outlined in Definitions) shall pay the highest rate class for that service.
 - iii. Fees for filming entities (as outlined in Definitions) shall be set in accordance with similar fees charged by the City and District of North Vancouver.

- iv. North Vancouver District and City municipal functions will not be charged rental rates though may be charged for extraordinary staffing, set-up or cleaning costs.
- v. North Vancouver Schools will be charged the rental rate for groups serving children and youth; School District #44, as an administrative body, will be charged the rental rate for groups serving adults.
- vi. In exceptional circumstances, the Commission may consider and approve staff recommendations for reduced rental rates to North Vancouver Community Groups.
- vii. The Director of Recreation & Culture has the delegated authority to:
 - a. Set special rates for new services, pilot projects, promotions or where it is necessary to compete in the marketplace.
 - b. Permit admission of an individual into a program or service without charge.
 - c. Authorize the provision of no or low-cost services to meet public needs.
 - d. Set reduced rental rates on a short-term basis for a pilot, promotional or partnership purposes.
 - e. Set Prime and Non-Prime times and associated rates for facilities to respond to the marketplace and to maximize facility usage.

DEFINITIONS

Adult shall refer to all persons 19 to 64 years of age.

Child shall refer to all persons three to 12 years of age; (children under the age of three shall be admitted for public admissions at no charge).

Community Group shall mean a non-incorporated group composed of individuals joined together on a non-profit basis; or a non-profit group or organization incorporated under the Societies Act of the Province of British Columbia and/or the Canada Business Corporations Act, Part II; and shall meet all of the following criteria:

- At least 75% of the members (excluding spectators) are residents of North Vancouver or work at a business address in North Vancouver; proof of residency and, in the case of child/youth groups, proof of age requirements is required;
- The group is not a registered political party;
- Membership of the group is open and available to any North Vancouver resident or a defined sub-region of North Vancouver;

- The purposes and practices of the group are not contrary to the British Columbia Human Rights Act; or the group is not involved in the promotion of unlawful activities.

Dependent children - for the purposes of this policy, the age at which a child is considered dependent is under 19.

Dependent individual - an individual who is 19 years of age or over is considered a dependent if they are unable to be financially self-supporting because of a physical, intellectual or mental condition.

Facility rental shall mean rental of facility spaces such as rooms, gymnasiums, offices, theatres, lobbies, studios, outdoor activity areas, parks, playing fields, tennis courts, and other indoor and outdoor sports and/or cultural facilities and shall not mean licenses and long-term leases negotiated with the Commission.

Facility rental rates shall mean such rate for use of a facility by the Commission to recover the total cost of operating the facility.

Public admissions shall refer to public sessions for swimming, arena and fitness centres and membership classes.

Family shall refer to up to two adults with one or more dependent children in the same household or family.

Filming entities are any companies, businesses or individuals requesting use of facilities or spaces for the purposes of filming.

Private groups or individuals shall mean a group or individual that does not meet the criteria for a Community Group.

Senior shall refer to all persons 65 years and older.

Student shall refer to all persons attending a post-secondary institution in a full-time capacity (minimum of three courses per semester) with a valid student pass, noting that distance education, paid co-op or internship courses are not eligible.

Youth shall refer to all persons from 13 to 18 years of age.

ROLES AND RESPONSIBILITIES

1. The Director of Recreation & Culture has the delegated authority to grant special rates and permissions as required.
2. The Manager, Finance, will be available to answer questions and provide assistance in interpreting this policy, as required.

APPLICABILITY

This policy applies to all NVRC staff responsible for determining the organization's fees and charges for public admissions, memberships and facility rentals and to all users of NVRC facilities.

SANCTIONS

Any breach of this policy will be investigated and, if confirmed, could result in disciplinary action for staff and, in the case of external individuals, termination of their contract.

RELATED DOCUMENTATION

- Fees and Charges - detailed schedule for the current year
- Policy 202 - Financial Assistance Program

POLICY REVIEW

This policy will be reviewed as needed to ensure that it is still required for its original purpose.

AUTHORITY TO ACT

The authority to act and revise is delegated to the Commission.

VERSION CONTROL

Version 1 approval date:	July 11, 2002	Approved by:	Commission
Version 2 approval date:	March 13, 2014	Approved by:	Commission
Version 3 approval date:	May 14, 2015	Approved by:	Commission
Version 4 approval date:	Sept. 16, 2021	Approved by:	Commission

Municipality	Adult Drop-in	Adult 1 Month	Adult Annual	Senior Drop-in	Senior 1 Month	Senior Annual	Student Drop-in	Student 1 Month	Student Annual	Youth Drop-in	Youth 1 Month	Youth Annual	Child Drop-in	Child 1 Month	Child Annual
Burnaby	6.86	61.70	436.50	5.14	46.20	326.25	5.14	46.20	326.25	5.14	46.20	326.25	3.43	30.70	217.50
Coquitlam	6.52	61.90	486.00	4.90	46.40	365.00	4.90	46.40	365.00	4.90	46.40	365.00	3.29	31.00	243.00
New Westminster	7.50	67.50	594.00	5.00	45.00	396.00	5.00	45.00	396.00	5.00	45.00	396.00	3.75	33.75	297.00
Port Coquitlam	6.85	61.55	554.00	5.13	46.16	415.50	5.13	46.16	415.50	5.13	46.16	415.50	3.42	30.78	277.00
Delta	7.00	84.00	672.00	5.25	63.00	540.00	7.00	84.00	672.00	FREE	FREE	FREE	4.50	54.00	540.00
Richmond (Fitness and Swim)	8.05	79.00	578.00	6.45	64.00	464.00	8.05	79.00	578.00	6.45	64.00	464.00	4.85	49.00	352.00
Surrey	7.50	77.75	569.00	5.75	58.25	426.75	5.75	58.25	426.75	3.75	39.00	284.50	3.75	39.00	284.50
Port Moody	6.35	47.90	422.10	4.95	36.10	323.15	4.95	36.10	323.15	2.30	26.60	233.80	2.30	N/A	N/A
Vancouver	7.41	64.15	554.26	5.19	44.91	387.98	7.41	59.95	517.97	5.19	44.91	387.98	3.71	32.08	277.13
Township of Langley	7.50	75.05	540.20	5.55	55.70	400.75	5.30	53.05	381.75	4.70	46.65	199.00	3.70	37.05	149.00
West Vancouver	8.15	90.80	503.15	6.50	77.20	427.70	6.95	77.20	427.70	5.50	63.55	353.20	4.50	54.50	301.90
Average in 2025	7.24	70.12	537.20	5.44	52.99	406.64	5.96	57.39	439.10	4.81	46.85	342.52	3.89	39.19	293.90
NVRC (proposed 2026)	7.80	46.60	559.20	5.58	34.94	419.33	5.58	34.94	419.33	4.84	27.12	325.44	3.82	22.34	268.08
Percentage difference	7.7%	-33.5%	4.1%	2.6%	-34.1%	3.1%	-6.4%	-39.1%	-4.5%	0.7%	-42.1%	-5.0%	-1.8%	-43.0%	-8.8%

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REPORT TO NORTH VANCOUVER RECREATION & CULTURE COMMISSION

Meeting date: October 21, 2025
Report author: Heather Turner – Director, Recreation & Culture,
Subject: Director's update

This report provides information on staff actions on the strategic plan goals since the last meeting.

Goal: Provide accessible programs and services to enhance the health and wellbeing of individuals and families

Volunteer support in summer services

- This summer, 81 volunteers aged 12 to 75 contributed nearly 5,400 hours across eight facilities and five outdoor camps, supporting programs from part-day early years, sports, arts and science camps to full-day camps. Notably 25 volunteers returned from 2024 providing strong continuity and enhancing camp quality.

Accessibility in facilities

- A request for proposals has been issued seeking a qualified consultant to complete accessibility assessments of NVRC-operated facilities. The assessment process will be based on the Rick Hansen Foundation (RHF) Accessibility Certification program and will provide prioritized recommendations on opportunities for accessibility improvements.

Delbrook pool preventative maintenance

- The aquatic area along with the change rooms were closed for approximately six weeks to conduct repairs and preventative maintenance. The last shut down was in September 2021 and was reduced in time and scope to minimize the impact on the public after the service disruptions during the pandemic.
- Highlights of the 2025 pool maintenance shutdown:
 - Refurbished sauna
 - Rebuilt all pool circulation and jet pumps
 - Replaced all the shower assemblies to surface mount shrouds
 - Resealed all pool basin expansion joints, deck drains, columns and diving boards bases
 - Epoxy grouted all three pool basins
 - Replaced all overhead lights
 - Power washed and cleaned all deck surfaces
 - Installing secondary heat exchanger to reduce carbon gas consumption for whirlpool operation

Goal: Provide and facilitate a range of recreation and arts experiences that enrich the livability and vibrancy of the North Vancouver communities

Centennial Theatre: AMPS

- The third season of AMPS (Artists and Musicians Performance Series) kicked off at Centennial Theatre on October 15. There was an enthusiastic audience listening to North Shore favourites Honeybear the Band and Big Easy Funk Ensemble. As with last season, there are three concerts planned for the mainstage and two in the studio.

Goal: Collaborate with and complement other recreation and arts service providers

Culture Days:

- NVRC offered thirty-eight free art experiences during Culture Days, including innovative, hands-on workshops, performances, art exhibits and open studio times, in which over 500 community members participated.
- This year, the NVRC Artist Residency program was featured. It included open studio sessions to provide an opportunity to meet and engage with the artists, along with two community-engaged exhibits crafted by the artist to ensure interaction, and placemaking within the community.

Goal: Promote community connections and a strong sense of belonging

Karen Magnussen Community Recreation Centre's 50th anniversary

- On Sunday, September 14, 2025, NVRC welcomed over 1,000 community members to Karen Magnussen Community Recreation Center to commemorate the 50th anniversary of the arena. The event was officially opened by Mayor Little who provided welcoming remarks and participated in a 'Skate with the Mayor'. The 70s-themed celebration featured family-friendly activities including complimentary cupcakes, a disco skate, face painting, colouring station, fitness classes and organized games in the pool.

Goal: Encourage all residents to recognize and appreciate the value of community recreation and arts

'Name the Zamboni' contest:

- Seventy-five entries were received for the 'Name the Zamboni' contest for the two new ice resurfacers coming to Karen Magnussen and Harry Jerome arenas. Winners are presently being selected and will be announced in late October.

Live & Local survey:

- A survey was held to get community feedback on the Live & Local summer concert series. There were 150 responses and the information collected will help inform programming and marketing activities for the 2026 summer concert series.

NVRC stories:

- Eight stories were published in the [News & Stories](#) section of NVRC's website in September and promoted on social media channels and email newsletters. The most-read stories were about Culture Days, 'try something new' (promoting fall programs) and the Zamboni naming contest.

Goal: Maximize the potential of a successful partnership between the City of North Vancouver and the District of North Vancouver**New Harry Jerome Community Recreation Centre "Blue Sky" planning workshop:**

- City of North Vancouver (CNV) and NVRC staff held a workshop on October 2 to ideate activation opportunities, both indoors and outdoors, for the new Harry Jerome Community Recreation Centre. The workshop was to brainstorm event and program ideas for the public spaces and look at synergies across the City. CNV and NVRC staff will be conducting a workshop with City Council in November to get input on activating the facility and site in alignment with the vision for the facility.



Heather Turner
Director, Recreation & Culture

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