

## **INFORMATION FOR PLAYERS BOOKING COURTS AT NVTC**

**Thank you for booking a tennis court with us. By booking this court, you are responsible for ensuring that everyone in your group receives this important information.**

### ***THIS INFORMATION MUST BE FORWARDED TO ALL MEMBERS IN YOUR GROUP***

North Vancouver Recreation & Culture (NVRC) is working diligently to implement and maintain health and safety protocols that are in alignment with the guidelines provided by health authorities, British Columbia Parks & Recreation Association, WorkSafeBC and other organizations.

However, COVID-19 is a highly infectious disease that may cause sickness or death, and there is an inherent risk of exposure in any place where people, including children, are gathered in groups of any size, and this risk cannot be eliminated. While NVRC has implemented a COVID-19 Safety Plan and related health and safety measures, by visiting any NVRC facility and participating in any NVRC program, participants and parents/guardians of participant children, accept the risk of exposure to, and contraction of COVID-19.

***For more health and safety information about the NVRC's COVID-19 response, please visit [nvrc.ca/health-safety](https://nvrc.ca/health-safety)***

**In order to maintain the health and safety of staff and participants, all tennis players must agree to and follow these important procedures. Players who do not comply with these procedures will be asked to leave the facility.**

1. To protect the health and safety of others, **participants must not participate in programs** or visit NVRC facilities if:
  - They have any of the following symptoms; fever or chills, cough, shortness of breath or difficulty breathing, body aches, headache, new loss of taste, loss of smell or sore throat **OR**
  - In the last 14 days, they have been in close contact with someone who has a confirmed COVID – 19 diagnosis or probable case of COVID-19 **OR**
  - They have travelled outside of Canada within the last 14 days.

**If any of the above applies to you, please contact NVTC by calling 604 983-6483 to cancel your booking. You will receive a refund.**

2. General Precautions - Reducing the Risk of Transmission of COVID-19
  - Stay home if you are sick, (even just with minor symptoms)
  - Wash or sanitize hands directly before and after your playing time
  - Stay a minimum of 2m (6ft) from others (except for household members)
  - Avoid touching your face
  - Listen carefully to staff instructions and follow them closely
  - Avoid lingering both before and after your class
  
3. Fees, Booking Procedures and Check- in
  - At this time, NVTC will be a 'cash-less' operation with only credit card payments processed.
  - Court bookings will be **phone-in only** and payment must be made at the time of booking by credit card.
  - For July and August only, all courts can be booked up to 72 hours in advance. Booking card procedures will resume in September 2020.
  - The player booking must provide us with the names of **all** players who will be on the court.
  - The person booking is responsible for all court fees.
  - For bookings, both singles and doubles will be available however, it is important for all players to maintain physical distancing.
  - Players must check in at the front desk upon arrival.
  - Please avoid congregating around the front desk and proceed to your court.
  
4. Arrival at the Tennis Centre
  - Players are welcome to bring their own masks and are encouraged to wear them when proceeding through the lobby. It is your choice to wear a mask during play.
  - The netting between courts will be kept closed to separate courts.
  - Come dressed to play as change rooms will be closed.
  - Please arrive and leave within 5 minutes of the scheduled times to reduce the number of people in the Centre.
  - Minimize washroom use.
  - Sanitize or wash your hands before and after play and avoid touching your face. Hand sanitizing stations will be set-up in various locations.
  - Observe physical distancing of 2 meters (6 feet) between you and any players or staff when interacting at the front desk or on the court.
  - The viewing areas will be closed.
  
5. Court Play
  - Tennis Ball Management
    - Playing with people from the same household, who have been isolated together provides the safest option regarding tennis balls.
    - When players book a court and are playing with friends from different households, each participant should bring their own tennis balls (with distinguishing numbers or felt pen marks). Whoever is serving only uses their own tennis balls. Players can pass tennis balls to each other by using their racquet, not their hands.
  - Players must wash or sanitize their hands before they play.

- Play as usual however, if handling tennis balls others have touched (who are not from your same household), ***consider your hands may be contaminated.***
- Players must avoid touching their face.
- Minimize ball contact by using your racquet to pass balls to others.
- Tennis balls will be available to be purchased from the front desk however, you must pre-order balls at the time of booking.
- Do not change ends.
- Avoid touching any surface (e.g. stair railings, seats, entry doors, net posts).
- Court benches will be available. Maximum 1 person per bench. Please clean with disinfectant before and after use. Please avoid congregating at the benches.
- Court access doors will be propped open to minimize the need for contact.
- Water fountains will be closed and players should bring their own water bottles (no sharing).
- Keep up respectful etiquette but, rather than shaking hands with an opponent, or giving high fives, give 'distance fives', or 'thumbs-up'.
- Play with some caution (don't dive for balls the way you usually would). This is a poor time to be dealing with an injury on court.
- Wash or sanitize after play concludes.
- After your game, all players must leave by the court exit doors (do not return to the front desk).

#### Ball machine use

- The ball machine will not be available at this time.

See you on the court!