



North Vancouver Recreation & Culture Commission

POLICY MANUAL

Policy No. 407

Section:	Operations
Title	Orderly Conduct

REASON FOR POLICY

To ensure that all those who work and play in North Vancouver Recreation and Culture Commission (NVRC) activities, facilities and programs do so in an environment that is respectful, discrimination-free, and safe.

POLICY

The NVRC will not tolerate disrespect, violence or vandalism in its programs, activities or facilities and will take appropriate action where necessary to deal with these incidents.

1. NVRC activities, facilities and programs are intended to promote positive lifestyle, leisure, and respect in a safe environment.
2. All patrons, staff, volunteers and spectators have the right to be safe and to feel safe while attending a program or facility. With this right comes the responsibility to be accountable for actions/behaviour that put at risk the safety of others.
3. Staff are responsible and empowered to create a safe and enjoyable atmosphere for recreation participants. In accordance with the Occupiers' Liability Act, the Occupational Health and Safety Act, the Trespass to Property Act, the Criminal Code Municipal By-Laws and other provincial legislation, NVRC staff are authorized to provide enforcement options at activities, facilities and programs if inappropriate behaviour or conduct is observed or reported.
4. Supervisory staff have the delegated authority to ban an individual in circumstances where this inappropriate behaviour or conduct is deemed to risk the safety of others or where inappropriate behaviour continues after intervention by staff.
5. The banned individual may choose to appeal the decision. A banning appeal must be made to the Director of Recreation in writing within 30 days of the date appearing on the banning documentation. The Director of Recreation & Culture has delegated authority to decide the result of any appeal.

DEFINITIONS

For the purposes of this policy, the following definitions shall apply:

Banning - A banning is a procedure whereby an individual is expressly forbidden from participating in NVRC activities, facilities and programs. Memberships and passes are revoked during the banning term. Participation in scheduled classes or any other activity within any of the recCentres is not permitted. At the end of the banning term, full privileges are reinstated.

Banning Appeal - the banned individual may choose to appeal the banning decision. A banning appeal may result in any of the following: withdrawal of the banning; a shortening of the banning term; or preservation of the original banning.

AUTHORITY TO ACT

Authority to act is delegated to the Director of Recreation & Culture.

Original Approval Date:	March 9, 1992	Approved by:	Commission
Amended:	September 10, 2008	Approved by:	Commission